



‘Clearing and Forwarding Specialist’

### CUSTOMER COMPLAINT FORM

Customer Information	
Date	D                      M                      Y
Company Name	
Company Address	
Contact Person	
Tel Number	
E-Mail	

Vehicle / Consignment Information	
Model / Consignment Name	
Chassis / BL Number	
Country of Import	
Date of Receipt	
Current Millage / Status	
Current Location	

**ISO 9001:2015 CERTIFIED**

Tel: +255 22 29 24 120

Palm Residency Building, Ground Floor, 45-46 Chimara Road,  
P.O. Box 104784,

Dar es Salaam, Tanzania.

info@jamaap.co.tz | www.jamaap.co.tz



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Complaint Information.
Description of Complaint
Repair / Troubles Shooting Attempted (if any)

**Notes:**

1. Please complete this form and give all significant details concerning the nature of the complaint so we may expedite handling your complaint.
2. This form may be downloaded from our website at [www.jamaap.co.tz](http://www.jamaap.co.tz) and additional pages may be used if needed.
3. Please forward your complaint to;

**CUSTOMER RELATION OFFICER.**

JAMAAP COMPANY LIMITED.

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Dar es Salaam, Tanzania.

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